



23 March 2020

APA Update to Customers

I wanted to provide an update on APA's status and future preparations regarding the global Coronavirus (COVID 19) outbreak.

Please be assured everyone at APA is taking this virus outbreak seriously and monitoring the situation continuously, so we can protect our employees, our customers and suppliers. We've mandated strict adherence to recommended preventative measures under an Executive Plan which includes increasing the frequency of our cleaning protocols throughout our shops, warehouses and offices. We have also implemented steps to protect our mechanics and logistics teams so they can continue to get products and services to our customers.

We are also, adhering to guidance provided by the Federal and State governments relating to proper social distancing including non-essential travel and meetings, attendance at trade shows and alike, active quarantine measures and telecommunication as much as possible. We will continue to adjust our Plan to meet with Governments and other approved authority's protocols accordingly.

During this challenging time, APA is fully focused and committed to supporting our customers. As part of that commitment all operations remain open for business to ensure timely delivery of the critical assets we support.

As you know this situation continues to change each day. However, we will continue to closely monitor the situation and undertake the steps necessary to help keep our employees, customers and suppliers safe.

In closing, we appreciate your continued support and trust in APA and look forward to working closely with you as we face these trying times together.

Kind regards and best wishes,

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